

## **OUTINGS**

Medical appointments outside of Cardinal Place can be arranged. Other business must be avoided and adapted to the WEPHU restrictions.

Recently, the restrictions added that Members can go for a walk off the premises. We are suggesting that a local walk with your loved one may be a good opportunity to visit as the weather permits.

Masks must be worn at all times, do not go inside a store, restaurant, car or any other inside space while out on these walks. Sandwich Street, Paterson Park and Mill Street “Queens Dock” parks are pleasant outdoor places to visit. If needed, Cardinal Place has walkers to borrow if a Member needs one to sit on while you walk to these pleasant places.

## **VISITOR POLICY**

Essential Visitors Only while Cardinal Place is in Code Grey, Red or Orange of the Windsor-Essex Public Health Unit.

“3.12 Essential Visitors Under Directive #3, a home’s visitor policy must specify that Essential Visitors be defined as including a person performing essential support services (e.g., food delivery, inspector, maintenance, or health care services (e.g., phlebotomy) or a person visiting a very ill or palliative resident.” (See RHRA COVID-19 Visitor Policy)

“3.22 General Visitors A maximum of 2 General Visitors per resident at a time may visit a resident provided:

- The resident is NOT self-isolating or symptomatic;
- The home is NOT in a PHU under Orange (Restrict), Red (Control) or Grey (Lockdown); and
- The home is NOT in an outbreak. General visitors are not permitted for visits (indoors or outdoors) at homes in an outbreak or in a PHU under Orange (Restrict), Red (Control) or Grey (Lockdown) and may not visit residents that are self-isolating or symptomatic with COVID-19 symptoms.

However, homes should ensure that residents are able to maintain contact with their loved ones (e.g., phone and virtual visits) when in an outbreak, in a PHU under Orange (Restrict), Red (Control) or Grey (Lockdown), or when residents are self-isolating or symptomatic with COVID-19 symptoms.”

Contact us to set up a Zoom visit.

## **TOUR POLICY**

Virtual tours are posted here on [www.CardinalPlace.ca](http://www.CardinalPlace.ca). Our rates are posted as well. Welcome for a thorough virtual tour. Check out our “family resources” page for more helpful information.

When does a physical tour of Cardinal Place fit?

When we are under the Public Health Unit’s Orange (Restrict) or Red (Control), prospective Members are offered targeted tours of empty suites at the final stage of the home selection process. General tours of Cardinal Place, including common areas, should be virtual or when empty. All in-person targeted tours will be paused if we go into outbreak or our Windsor-Essex Public Health Unit area is under a Grey (Lockdown).

“For in-person tours of retirement homes:

- The tour group should be limited to the prospective Member or couple plus one other individual (e.g., accompanying family member or close friend).
- All tour participants are subject to the general visitor requirements (e.g., active screening, wearing a face covering/mask, IPAC, maintaining social distance).
- The tour route must be restricted in a manner that avoids contact with Members.
- Homes should keep the number and duration of tours in the home to a minimum.”

(see RHRA Special Advisory)

## **PORTER POLICY**

Cardinal Place staffs the front door with a Porter from 10 a.m. to 8 p.m. At all other times, the Duty PSW can tend to the door. The door is locked and only staff are permitted to open the door, with screening.

All staff, visitors and Members must sign in and out with the Porter or Duty PSW. A mandatory COVID-19 screening and temperature will be done both coming and going from the building. This is documented for all staff, visitors and Members.