

Hi Everyone,

Good news! The government is easing COVID-19 restrictions for retirement homes as of Wednesday, July 7, 2021.

What does this mean for Cardinal Place Members and families and friends? It means “welcome with sensible boundaries”.

General visitors are welcome indoors as well as outdoors. **All visitors MUST wear a mouth and nose mask, and MUST do a COVID-19 screening before visiting and upon departure.** The “Porter” position has been eliminated. Instead, you will be using our new “Screening Kiosk” at our front entrance. It uses your phone number to identify you. Once you have registered in our system by your phone number the next visit will be a little less cumbersome. Thank you in advance for understanding our ongoing requirement for contact tracing in case the worst happens and we get exposed to COVID-19. The door is no longer “guarded” by the Porter yet it must be stated emphatically: **IF YOU HAVE ANY COLD-LIKE OR FLU-LIKE SYMPTOMS DO NOT VISIT.** We have been 100% COVID-free and are determined to keep it that way.

Outdoor visits are preferred because of the decreased risk of transmission, especially the Delta Variant of Concern. Outdoor visits can be groups of up to 25 people. No “booking” is necessary. Therefore, in order of preference, we suggest using our

- Courtyard
- front, east and north parking lots
- front yard or backyard

Up to 4 people can visit indoors (plus a Member equals a maximum group of 5). Because of the limited size of our rooms, we request any indoor gatherings use our

- Games Room
- Dining Room
- Courtyard Café
- 2<sup>nd</sup>, 3<sup>rd</sup>, or 4<sup>th</sup> Floor Lounge

While we do not recommend visiting in a Member’s room, we do recommend one or two individuals (only) take a look at our Member’s individual rooms. Please assist us in serving our Members by checking about the cleaning, maintenance, laundry, personal supplies, seasonal clothing updates, or any other needs you see that need to be addressed. If there are any building or maintenance concerns please bring it to the attention of Rob, our Facilities Manager. Rob is in Monday to Friday from 11 a.m. till 7 p.m. Outside of those hours, please bring matters to the attention of our Duty PSW (phone extension 5004) as well as any care or personal items issues.

I have been alerted to some cleaning, laundry and clothing issues. We went through a number of staff during the last 16 months. Admittedly, there were times our procedures were not followed. Please accept our apologies in advance, but bring any concerns to our Duty PSW’s attention, nevertheless. We can and will do better.

Can I also ask that you give our Team a word of encouragement while you are here? They have been at the forefront of care during the pandemic. I have witnessed them countless times giving extra “family” care and attention to Members inside our “CP Bubble”. Your encouragement these many months has been greatly appreciated. And, as you are likely aware, we are not done yet. We still need to protect each other in the months ahead.

Grateful for your trust,



Mike Cardinal  
Cardinal Place, smart retirement living